



March 13, 2018

Customer Announcement from Professional Software, Inc.

We would like to announce that John and Melissa Douglass have acquired the IT Services division of Professional Software and launched a new IT Services company, Pileus Technologies, LLC! They, along with technicians, Bryce, Sharon, and Nicole will continue to provide IT services to all of the PSI IT customers without interruption. For Sage 100 support and programming services, you may continue to contact Doug, Ann, Mary, Tom, Gil, Brad, Jeane, and Molly at Professional Software as you have in the past.

John Douglass has been employed with Professional Software since 2002 and over the years he has been a major architect in the growth of the IT segment of our business. John has demonstrated good leadership and business management skills during his tenure at PSI. I am very confident that he and his crew will be successful as they work to provide you with affordable, secure and timely IT support in the months and years to come.

Services Provided by: Professional Software Inc. 316-269-4264	Services Provided by: Pileus Technologies, LLC. 316-350-7101
All SAGE 100 Software (New Install, Service, Training, Phone support, and Updates, and Upgrades)	IT LAN and WAN Network Design and Support
Sage 100 Payroll Implementation and Support	Windows Desktop support and workstation Set up and management.
SAGE 100c Manufacturing (JobOps and Work Order)	Internet and Email Set Up
Warehouse Management, Bar Coding, and Inventory Distribution Systems	Server and Workstation Back Up; Monitoring Off-site protection and Fail-over services. Data Loss and recovery.
Sage 100 Consulting and 3rd party integrations	Anti-virus and Anti-spam (Security and Spyware)
Third Party Sage extensions: Ava Tax, Document Management, eCommerce, DSD Business Applications	Computer Hardware Sales and Support
Time & Attendance Consulting (Integration with Sage Payroll software)	Software Updates to computers (outside SAGE software)
Custom Programming (SQL, Microsoft Office Products, Business Intelligence, VB Scripting, Sage 100 Custom Office)	Cloud Services/Questions
	Phone Systems Services/Questions

Sincerely,

Doug Jenkins

Professional Software Inc.

Douglas D. Genkins

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